

Repair Start Menu Programs

This is a manual fix for Vista/Windows 7 users:

1. Copy the entire content of this folder:

C:\Users\user_name\AppData\Local\Temp\smtmp\1

and paste it to this folder:

C:\Program Data\Start Menu

2. Copy the entire content of this folder:

C:\Users\user_name\AppData\Local\Temp\smtmp\2

and paste it to this folder:

C:\Users\user_name\AppData\Roaming\Microsoft\Internet Explorer\Quick Launch

3. Copy the entire content of this folder:

C:\Users\user_name\AppData\Local\Temp\smtmp\3

and paste it to this folder:

C:\Users\user_name\AppData\Roaming\Microsoft\Internet Explorer\Quick Launch\User Pinned\TaskBar

4. Copy the entire content of this folder:

C:\Users\user_name\AppData\Local\Temp\smtmp\4

and paste it to this folder:

C:\Program Data\Desktop

-- Note: The "Start Menu", "Quick Launch" and "Desktop" folders are system folders. In order to see them, you need to [Reconfigure Windows to show hidden files, folders](#). In Windows Explorer go to Tools > Folder Options and click on the View tab. Under Advanced settings > Files and Folders > **Hidden Files and Folders, uncheck "Hide Protected operating system Files (recommended)"** and hit Apply > OK. In order to access the "Start Menu" folder, you may need to "take ownership" of that folder as shown [here](#).

If the above does not work, then you can restore the defaults for the Start Menu and Administrative Tools as follows:

- [Windows 7: Restore Default Shortcuts in Start Menu All Programs](#)
- [Vista: Restore Default Shortcuts in Start Menu Programs](#)
- [Restore the Administrative Tools folder with vista_ultimate_admintools.zip](#)

For any other missing program shortcuts you will probably need to reinstall the application or [manually create new shortcuts](#)

This is a manual fix for XP users:

1. Copy the entire content of this folder:

C:\Documents and Settings\user_name\Local Settings\Temp\smtmp\1

and paste it to this folder:

C:\Documents and Settings\All Users\Start Menu

2. Copy the entire content of this folder:

C:\Documents and Settings\user_name\Local Settings\Temp\smtmp\2

and paste it to this folder:

C:\Documents and Settings\user_name\Application Data\Microsoft\Internet Explorer\Quick Launch

3. Copy the entire content of this folder:

C:\Documents and Settings\user_name\Local Settings\Temp\smtmp\3

and paste it to this folder:

C:\Documents and Settings\user_name\Application Data\Microsoft\Internet Explorer\Quick Launch\User Pinned\TaskBar

4. Copy the entire content of this folder:

C:\Documents and Settings\user_name\Local Settings\Temp\smtmp\4

and paste it to this folder:

C:\Documents and Settings\All Users\Desktop

If the above does not work then you can restore the defaults for the Start Menu, Accessories and Administrative Tools as follows:

- [Restore Accessories Program Files Menu with accrestore.zip for XP](#)
 - Extract (unzip) the tool, double-click on it to run and ensure that the following check boxes are checked (as shown below):



- Then click on the **Restore** button.

- [Restore Admin Tools Program Files Menu with admintools.zip for XP](#)
 - Extract (unzip) the tool, double-click on it to run and click on **Restore Administrative Tools Items** (as shown below):



- Then click on the **Restore** button.

For any other missing program shortcuts you will probably need to reinstall the application or [manually create new shortcuts](#).